**Code of Conduct  
Parents / Guardians**

As a registered Swim England Member, and parent/guardian of a Member (under 18 years of age) at the Club, or a parent/guardian of a Club Member (under 18 years of age) but not a registered Swim England Member yourself, you are required to agree to this code of conduct.

**As a parent/guardian you have the right to:**

* Be assured that your child is safeguarded at all times during activity with the club.
* Know who the Welfare Officer(s) is/are and how to contact them.
* Be informed of Wavepower and appropriate safeguarding and welfare reporting procedures.
* Know that any concerns about your child’s welfare will be listened and responded to.
* Know that anyone training or looking after your child at a club activity has the appropriate qualifications, checks and training.
* Be informed of any problems or concerns relating to your child raised by their coach.
* Know how to access the club policies, rules and procedures including the club complaints process and who to contact.
* Provide your consent or otherwise for photography and trips away.

**As a parent/guardian of a Club Member (under 18 years of age) we expect you to:**

* Make sure your child has the right kit for training and competitions.
* Ensure your child arrives to sessions on time and is picked up promptly.
* Let the club know if you’re running late to collect your child, if your child is going home with someone else or you have made alternative arrangements.
* Ensure you or a delegate remain on site for the duration of all training sessions.
* Complete all consent, contact and medical forms and update us straight away if anything changes.
* Ensure one parent or guardian is a member of the club whatsapp to receive updates and club information.  Read and act on information provided via whatsapp or in the newsletter.
* Respect the decisions made by your child’s coach or teacher but understand you have the right to raise any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
* Remember that children get a wide range of benefits from participating in one of our sports, including making friends, having regular exercise and developing new skills. It’s not all about winning.
* Not enter poolside, changing rooms or interrupt training or competitions unless in an emergency situation.
* Talk to your child and ensure they understand the rules of the club and the sport.
* Ensure your child understands the Athlete Code of Conduct.
* Not photograph or record any training sessions and ensure that you and any guests understand and comply with photography rules at club or external events.
* Not post your own images or videos from club or external events without seeking the permission of those in the image.
* We expect certain standards of behaviour from all club members as well as parents/guardians/grandparents.

**By agreeing to this Code of Conduct you agree to:**

* Behave positively as a spectator at training or competitions and treat others with respect.
* Give encouragement to your child well and provide support when they are struggling.
* Respect and celebrate differences in the club and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith, ability, or any other relevant characteristic.
* Respect anyone competing for other teams at competitions.
* Recognise that the club is run by volunteers and get involved.
* Respect all volunteers, committee members, coaches and teachers at the club.
* Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated at the club.
* Report any incidents of abuse, bullying or other unacceptable behaviour to the Welfare Officer, even if you’re just a witness.

Breaches of this Code of Conduct will result in disciplinary action being taken against you by the club committee and any behaviour which may be a criminal offence will be reported to Police and any other relevant authority, by the club.

Continued breaches of this code of conduct by a parent/guardian (whether a member or not) may require the club to stop your child’s continued participation in club activity

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| Name of child/children | |
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| Signature of parent/guardian | |
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| Date: |  |